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12th January 2016

Email:

Dear

I am writing in response to your enquiry under the Freedom of Information Act 2000 (FOIA) reference FOI/15/12/14.

You requested the following information:

1. How many serious untoward incidents were recorded by your organisation in (i) 2014/15 and (ii) 1/4/2015 to the date of this e-mail?

During the financial year 2014/15 (01 April 2014 – 31 March 2015) there were fifty-four serious incidents reported. So far this financial year (01 April 2015 – 14 December 2015) there have been thirty-nine serious incidents reported.

2. How many serious untoward incidents were recorded by your organisation in (i) 2014/15 and (ii) 1/4/2015 to the date of this e-mail, where the degree of harm was recorded as “severe” or “death”?

During the financial year 2014/15 (01 April 2014 – 31 March 2015) there were five serious incidents reported where the degree of harm was recorded as ‘severe’ and no serious incidents reported where the degree of harm was recorded as ‘death.’

So far this financial year (01 April 2015 – 14 December 2015) there have been two serious incidents reported where the degree of harm was recorded as ‘severe’ and no serious incidents reported where the degree of harm was recorded as ‘death.’

3. How many serious untoward incidents were recorded by your organisation in (i) 2014/15 and (ii) 1/4/2015 to the date of this e-mail, where the degree of harm was recorded as “severe” or “death” AND where there was either a delay in the ambulance arriving at the incident scene or a delay in the ambulance handing the patient over to a hospital?

During the financial year 2014/15 (01 April 2014 – 31 March 2015) there were three serious incidents reported where the degree of harm was recorded as 'severe' and where there was either a delay in the ambulance arriving at the incident scene or a delay in the ambulance handing the patient over to a hospital.

So far this financial year (01 April 2015 – 14 December 2015) there have been two serious incidents reported where the degree of harm was recorded as 'severe' and where there was either a delay in the ambulance arriving at the incident scene or a delay in the ambulance handing the patient over to a hospital.

4. Please provide me with a brief summary of each of the incidents in Q.3 (i) the degree of harm recorded and (iii) a brief summary of the incident including how long the delay was and why the delay occurred and the consequences for the patient of the delay.

This information is contained within our Trust Board papers. Please click on the following link to view information on Serious Incidents. Click on the ribbon on the grey margin on the left hand side of the agenda to locate the Serious Incidents Information then click on this and this information will be able to be viewed.

For information on older Serious Incidents, formerly known as Serious Incidents Requiring Investigation (SIRIs) please see the SIRI report for each board meeting.

http://www.secamb.nhs.uk/about_us/board_meeting_dates_and_papers.aspx?cat=644

I hope you find this information helpful.

If, for whatever reason you are unhappy with our response, you are entitled to pursue any dissatisfaction through South East Coast Ambulance NHS Foundation Trust's (SECamb) Internal Review Procedure at:

South East Coast Ambulance Service NHS Foundation Trust
40-42 Friars Walk
Lewes
East Sussex
BN7 2XW
Email: complaints@secamb.nhs.uk

Should you remain unhappy with the outcome of any such internal review, you may request a decision from the Information Commissioner at:

The Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow

Cheshire
SK9 5AF

If I can be of further assistance to you, please do not hesitate to contact me, quoting the above reference number.

Yours sincerely

Freedom of Information Coordinator
South East Coast Ambulance Service NHS Foundation Trust